

New England Region
Quarterly Report
August, 2002 – October, 2002
Contract Number N01-LM-1-3518

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Executive Summary –

The second quarter proved to be one of the busiest the New England Regional office has experienced. Two of the largest regional library organizations that staff in this office serve held their annual meetings during the quarter. The members of these organizations, the North Atlantic Health Sciences Librarians (NAHSL) and the New England Library Association (NELA), are populated by most of the member libraries of the New England NN/LM members. At NAHSL, staff members exhibited, attended conference sessions, presented papers and led discussion groups. In addition, the Resource Library Directors met on Sunday morning and most of the RAC committees met during the three day conference. Staff participation at NELA was more low-key with a booth in the Exhibit Hall and attendance at several conference presentations. Besides these two major library conferences, staff exhibited at four regional conferences and two national conferences.

The Regional Advisory Committee (RAC) met on September 13, 2002 to discuss their presentations at the Resource Library Directors' (RLD) meeting during NAHSL. RAC Chairs were invited to give short (five minute) presentations during the RLD meeting to provide an update on activities and to solicit feedback and suggestions for future events and activities. These two groups serve in an important advisory capacity; much of the focus of programs and activities of are derived from the suggestions of these two groups.

During August, Javier Crespo served as the point person for the server upgrade for the NN/LM. He was in constant communication with the coordinators of the project and made sure that the key parts of the NER website were transferred to the new server. On September 1, Penny Glassman joined the New England Regional staff as the new Technology Coordinator. She attended University orientation and National Library of Medicine orientation during her first week at the NER. She has already proven to be a strong addition to the team with both her web skills and her booth skills during a busy exhibiting season. She has made several updates to the NER website during the first two months of her tenure at the NER.

The quarter was also a busy time for communication through the US Mail. One hundred sixty (160) affiliate members' certificates were mailed during the quarter. In addition, a mass mailing to 750 New England Public Health professionals was completed. Please see Attachment #1 to view the materials that were used in the mailing. A second mailing to public librarians is planned for Q3.

NER staff had an opportunity to interact with their Lamar Soutter Library colleagues during the Annual All Staff Library Retreat in August. The day is an excellent time to renew collegial ties with staff in the main library and to learn about library activities.

Timeline of Activities –

August 6:	Attended Lamar Soutter Library staff retreat
August 8:	Attended Hispanic Health Council Health Fair, ???
August 9:	Site visit, Rhode Island Hospital, Providence, RI
August 12:	Site visit, St. Vincent's Hospital (LinkOut), Worcester, MA
August 16:	Hosted the quarterly NAHSL Board meeting
August 20:	Site visit University of Connecticut Health Sciences Center Library, Farmington, CT
August 21:	Presentation, Massachusetts AHEC's, Shrewsbury, MA
August 26:	Presented PubMed class, University of Massachusetts at Boston, Boston, MA
September 6:	Presented PubMed class, Newport Hospital, Newport, RI
September 6:	Presented DOCLINE class, University of New Hampshire, Manchester, NH
September 6:	Hosted the quarterly MAHSLIN Board meeting
September 12:	Exhibited, New England Case Managers, Falmouth, MA
September 12:	Attended MIRA Building Bridges Symposium, Worcester, MA
September 13:	Hosted Regional Advisory Committee (RAC) meeting, Shrewsbury, MA
September 17:	Attended CAHSL meeting, Wallingford, CT
September 17:	Site visit, Holyoke Health Center, Holyoke, MA
September 18:	Exhibited at Massachusetts Health Council conference, Waltham, MA
September 18:	Presented MedlinePlus class, Brigham and Women's Hospital, Boston, MA
September 18-19:	Exhibited at New England Business Expo, Worcester, MA
September 22-24:	Attended and exhibited at North Atlantic Health Sciences Librarians (NAHSL) conference
October 1:	Presented Teen Health class, Holyoke, MA
October 1:	Attended UMass Affiliate Librarians meeting, Worcester, MA
October 2:	Exhibited at Mount Wachusett Community College Open House, Gardner, MA
October 3:	Site visit, St. Rafael's Hospital, New Haven, CT
October 3:	Attended New Haven Library's Open House, New Haven, CT
October 4:	Presented PubMed class at Central Massachusetts Consortium of Health Related Libraries (CMCHRL) meeting, Shrewsbury, MA
October 4:	Presented MedlinePlus class, Midstate Library System, Berlin, VT
October 8:	Presented ToxNet and PubMed classes, North Country Consortium, Littleton, NH

October 9:	Presented PubMed class, Bridgeport Hospital, Bridgeport, CT
October 9:	Presented MedlinePlus class, Northeast Regional Medical Libraries, MA
October 10:	Attended Southern Vermont Consortium meeting, Brattleboro, VT
October 16:	Attended CAHSL meeting, Wallingford, CT
October 18-21:	Exhibited at American Academy of Pediatrics conference, Boston, MA
October 20-22:	Exhibited at New England Library Association, Sturbridge, MA
October 23:	Presented PubMed class and site visit, Tufts University Medical School Library, Boston, MA
October 24-27:	Exhibited at Midwives' Alliance of North America annual conference, Wakefield, MA
October 25:	Presented LinkOut class, Maine Health Science Librarians (HSLIC), Bangor, ME
October 28:	Site visit, St. Luke's Hospital, New Bedford, MA
October 28-29:	Presented PubMed class, Nursing faculty, University of Massachusetts, Boston, MA
October 30:	Attended meeting to discuss joint conference with NELINET and Boston Library Consortium
October 30:	Presented PubMed class, Baystate Medical Center, Springfield, MA
October 30:	Exhibited at WPI Open House, Worcester, MA

Basic Network Programs

Resource Sharing

There were 307 Network related questions answered via phone calls and e-mails (Attachment #1).

There were 88 routing table change requests approved.

There were 6 new members recruited.

One (1) library was closed during the quarter

One LinkOut training session was given during the quarter (Attachment #2). Two DOCLINE onsite support visits were made.

160+ Affiliate Member Certificates were received from the printer and mailed.

A DOCLINE update was given at the annual NAHSL meeting in New Hampshire with highlights of the DOCLINE 1.4 release (Attachment #3). A revised online DOCLINE manual was placed on the NNLM/NER website (Attachment #4).

Communications and Publicity

An article written by Shirley Gronholm, Hartford Hospital, about the new discussion list, EBHCLIB-L, hosted by the NER appeared in the September, 2002 issue of NLM News. (Attachment #5) This brings the total number of lists hosted for the region to seventeen (17).

Eighty-five (85) messages were distributed on the NAHSL-L@list.umassmed.edu electronic list by New England Region staff.

RAC

The RAC met at the New England Regional office on September 13, 2002 to review activities of Year 01 and to prepare presentations for the Resource Library Directors' meeting that was held on Sept. 22, 2002 during the Annual NAHSL conference (Attachment #6 and #7).

RAC committees also met during the NAHSL conference.

The Resource Library Directors met on Sept. 22, 2002 in New Hampshire to discuss plans and needs for the coming months. A high priority listed during the meeting a concern about the impact of electronic journals on interlibrary loan/document delivery.

Outreach Program

Subcontracting libraries continued their work during this quarter. Visits with the Rhode Island Hospital, University of Connecticut Health Sciences Center, St. Rafael's Hospital, Yale University and St. Luke's Hospital were made to discuss potential projects. Site visits were made to Tufts University, Yale University and the University of Massachusetts Medical School to discuss activities and needs. Third quarter reports can be found in Attachment #8.

One subcontract was completed during the quarter. Processing of paperwork for the EFTS project with the University of Connecticut was completed and the project was officially begun. This project will enable DOCLINE participating libraries across the country to use the Electronic Fund Transfer System to track and pay for their Interlibrary Loan requests. EFTS has been in use in three regions (Regions 1, 5, and 8) for several years and has proven to be a time and

process saver for participating libraries, particularly in the billing process. The University of Massachusetts Medical School is hosting an EFTS electronic discussion list for EFTS participants.

Work continues on the five new proposals for outreach projects to be undertaken by resource libraries. There are five pending proposals with Dartmouth College Medical School, University of Vermont Medical School, Baystate Medical Center, Hartford Hospital and Rhode Island Hospital.

Five proposals were received in response to the national call for proposals from the Network office by the October 1, 2002 due date. The proposals have gone forward to NLM and to the reviewing committee who will meet during the third quarter.

Staff members visited several libraries, attended library group meetings, and gave RML updates. The updates included information about RML staff, the website, programs, subcontracts, committees and awards. Information that was requested as follow-up at the meetings was sent to interested member libraries.

Site visits :

August 9:	Site visit, Rhode Island Hospital, Providence, RI
August 20:	Site visit University of Connecticut Health Sciences Center Library, Farmington, CT
October 3:	Site visit, St. Rafael's Hospital, New Haven, CT
October 3:	Attended New Haven Library's Open House, New Haven, CT
October 28:	Site visit, St. Luke's Hospital, New Bedford, MA

Direct Outreach to Health Professionals and Information Providers

The following training programs and meetings were held :

August 21:	Presentation, Massachusetts AHEC's, Shrewsbury, MA (Attachment #9)
August 26:	Presented PubMed class, University of Massachusetts at Boston, Boston, MA (Attachment #10)
September 6:	Presented PubMed class, Newport Hospital, Newport, RI (Attachment #11)
September 17:	Attended CAHSL meeting, Wallingford, CT
September 17:	Site visit, Holyoke Health Center, Holyoke, MA
September 18:	Presented MedlinePlus class, Brigham and Women's Hospital, Boston, MA (Attachment #12)
September 22-24:	Attended and exhibited at North Atlantic Health Sciences Librarians (NAHSL) conference (Attachment #7)
October 1:	Attended UMass Affiliate Librarians meeting, Worcester, MA

October 2: Exhibited at Mount Wachusett Community College Open House, Gardner, MA (Attachment #13)

October 4: Presented PubMed class at Central Massachusetts Consortium of Health Related Libraries (CMCHRL) meeting, Shrewsbury, MA (Attachment #14)

October 4: Presented MedlinePlus class, Midstate Library System, Berlin, VT (Attachment #15)

October 8: Presented ToxNet and PubMed classes, North Country Consortium, Littleton, NH (Attachment #16)

October 9: Presented PubMed class, Bridgeport Hospital, Bridgeport, CT (Attachment #17)

October 9: Presented MedlinePlus class, Northeast Regional Medical Libraries, MA

October 10: Attended Southern Vermont Consortium meeting, Brattleboro, VT

October 16: Attended CAHSL meeting, Wallingford, CT

October 23: Presented PubMed class and site visit, Tufts University Medical School Library, Boston, MA (Attachment #18)

October 25: Presented LinkOut class, Maine Health Science Librarians (HSLIC), Bangor, ME (Attachment #2)

October 28-29: Presented PubMed class, Nursing faculty, University of Massachusetts, Boston, MA (Attachment #19)

October 30: Attended meeting to discuss joint conference with NELINET and Boston Library Consortium

October 30: Presented PubMed class, Baystate Medical Center, Springfield, MA (Attachment #20)

October 30: Exhibited at WPI Open House, Worcester, MA

Exhibits

Two of the largest regional library organizations that staff in this office serve held their annual meetings during the quarter. The members of these organizations, the North Atlantic Health Sciences Librarians (NAHSL) and the New England Library Association (NELA), are populated by most of the member libraries of the New England NN/LM members. At NAHSL, staff members exhibited, attended conference sessions, presented papers and led discussion groups. In addition, the Resource Library Directors met on Sunday morning and most of the RAC committees met during the three day conference. Staff participation at NELA was more low-key with a booth in the Exhibit Hall and attendance at several conference presentations. Besides these two major library conferences, staff exhibited at four regional conferences and two national conferences.

August 8: Attended Hispanic Health Council Health Fair

September 12: Exhibited, New England Case Managers, Falmouth, MA (Attachment #21)

September 12: Attended MIRA Building Bridges Symposium, Worcester, MA

September 18: Exhibited at Massachusetts Health Council conference, Waltham, MA (Attachment #22)

September 18-19: Exhibited at New England Business Expo, Worcester, MA (Attachment #23)

September 22-24: Attended and exhibited at North Atlantic Health Sciences Librarians (NAHSL) conference (Attachment #7)

October 2: Exhibited at Mount Wachusett Community College Open House, Gardner, MA (Attachment #13)

October 18-21: Exhibited at American Academy of Pediatrics conference, Boston, MA (Attachment #24)

October 20-22: Exhibited at New England Library Association, Sturbridge, MA (Attachment #25)

October 24-27: Exhibited at Midwives' Alliance of North America annual conference, Wakefield, MA (Attachment #26)

October 30: Exhibited at WPI Open House, Worcester, MA

State and Local meetings attended

August 16: Hosted the quarterly NAHSL Board meeting

August 21: Presentation, Massachusetts AHEC's, Shrewsbury, MA (Attachment #9)

September 6: Hosted the quarterly MAHSLIN Board meeting

September 12: Attended MIRA Building Bridges Symposium, Worcester, MA

September 17: Attended CAHSL meeting, Wallingford, CT

October 1: Attended UMass Affiliate Librarians meeting, Worcester, MA

October 10: Attended Southern Vermont Consortium meeting, Brattleboro, VT

October 16: Attended CAHSL meeting, Wallingford, CT

October 25: Presented LinkOut class, Maine Health Science Librarians (HSLIC), Bangor, ME

October 30: Attended meeting to discuss joint conference with NELINET and Boston Library Consortium

Staff Activities

Berryman

August 6: Attended Lamar Soutter Library staff retreat
August 26: Presented PubMed class, University of Massachusetts at Boston, Boston, MA
September 6: Presented PubMed class, Newport Hospital, Newport, RI
September 12: Attended MIRA Building Bridges Symposium, Worcester, MA
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October 1: Attended UMass Affiliate Librarians meeting, Worcester, MA
October 4: Presented PubMed class at Central Massachusetts Consortium of Health Related Libraries (CMCHRL) meeting, Shrewsbury, MA
October 8: Presented ToxNet and PubMed classes, North Country Consortium, Littleton, NH
October 9: Presented PubMed class, Bridgeport Hospital, Bridgeport, CT
October 17: Attended NLM's UMLS class, Bethesda, MD
October 18-21: Exhibited at American Academy of Pediatrics conference, Boston, MA
October 23: Presented PubMed class and site visit, Tufts University Medical School Library, Boston, MA
October 24-27: Exhibited at Midwives' Alliance of North America annual conference, Wakefield, MA
October 28-29: Presented PubMed class, Nursing faculty, University of Massachusetts, Boston, MA
October 30: Presented PubMed class, Baystate Medical Center, Springfield, MA

Crespo

August 6: Attended Lamar Soutter Library staff retreat
August 8: Attended Hispanic Health Council Health Fair, ???
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September 17: Site visit, Holyoke Health Center, Holyoke, MA
September 18: Exhibited at Massachusetts Health Council conference, Waltham, MA
September 18: Presented MedlinePlus class, Brigham and Women's Hospital, Boston, MA
September 22-24: Attended and exhibited at North Atlantic Health Sciences Librarians (NAHSL) conference
October 1: Presented Teen Health class, Holyoke, MA

October 2: Exhibited at Mount Wachusett Community College Open House, Gardner, MA

October 4: Presented MedlinePlus class, Midstate Library System, Berlin, VT

October 9: Presented MedlinePlus class, Northeast Regional Medical Libraries, MA

October 18-21: Exhibited at American Academy of Pediatrics conference, Boston, MA

October 20-22: Exhibited at New England Library Association, Sturbridge, MA

October 24-27: Exhibited at Midwives' Alliance of North America annual conference, Wakefield, MA

October 30: Exhibited at WPI Open House, Worcester, MA

Glassman

September 18-19: Exhibited at New England Business Expo, Worcester, MA

September 22-24: Attended and exhibited at North Atlantic Health Sciences Librarians (NAHSL) conference

October 18-21: Exhibited at American Academy of Pediatrics conference, Boston, MA

October 20-22: Exhibited at New England Library Association, Sturbridge, MA

October 24-27: Exhibited at Midwives' Alliance of North America annual conference, Wakefield, MA

Goldstein

August 6: Attended Lamar Soutter Library staff retreat

August 12: Site visit, St. Vincent's Hospital (LinkOut), Worcester, MA

September 6: Presented DOCLINE class, University of New Hampshire, Manchester, NH

September 12: Attended MIRA Building Bridges Symposium, Worcester, MA

September 18-19: Exhibited at New England Business Expo, Worcester, MA

September 22-24: Attended and exhibited at North Atlantic Health Sciences Librarians (NAHSL) conference

October 18-21: Exhibited at American Academy of Pediatrics conference, Boston, MA

October 25: Presented LinkOut class, Maine Health Science Librarians (HSLIC), Bangor, ME

October 31: Attended the Dartmouth Conference, Lebanon, NH

Martin

- August 1: As Immediate Past President, attended meeting of the Boston Library Consortium, Management Council. BLC is a consortium of 18 colleges and universities from 3 of the six New England States.
- August 2: Participated in interviews for the RML Technology Coordinator position
- August 6: Hosted Lamar Soutter Library staff retreat
- August 7: Met with Katie Pryor, UMass Memorial Health Care System, regarding the UMass affiliate library network, services the RML could offer, future meeting plans, etc.
- August 15: As Immediate Past President, attended BLC Management Council Meeting.
- August 17: Met with David Ginn, Director, Boston University Medical School Library, NN/LM, NER Resource Library about future funding opportunities
- August 18: With Debbie Sibley, made a site visit to University of Connecticut Medical Library, Ralph Arcari Resource Library Director
- August 21: As a Board Member, attended the Statewide Annual Meeting of the Massachusetts AHEC Program. Presented information on the Lamar Soutter Library outreach subcontract to provide access and training to AHEC professionals. (Attachment #).
- August 22: Met with Peg Spinner, Reference Librarian, Lamar Soutter Library, to review NER Research Award proposal requirements.
- Sept 5: Attended BLC Management Council meeting. Met with Barbara Preece, Executive Director, to discuss NELINET/BLC/RML collaborative symposium on electronic resources
- Sept 6: Met with Ann Fladger, representative from MAHSLIN, to review Technology Awareness proposal prior to final submission
- Sept 9-10: Attended NELINET Board meeting as invited guest to speak on issues related to health sciences libraries (Attachment #27)
- Sept 13: With Debbie Sibley, attended and chaired RML RAC meeting
- Sept 17: Attended BLC Annual Meeting. As Past-President, made a presentation on the "Reflections on the Year." (Attachment #28)

Sept 21-24: Attended the NAHSL meeting. Sept 22nd—With Debbie Sibley, chaired the Resource Library Director's Meeting; Sept 23rd—gave the RML Update

Sept 25: Attended the BLC Board of Director's Meeting

October 1: Submitted UMass response to NLM's call for proposals re: outreach to public health professionals

Oct 3: Attended meeting of the NLM Partners Steering Committee, representing the RMLs with Neil Rambo and Mary Mylenki, at NLM. Made a presentation on the LSL/CDC Evidence Based Medicine for Public Health Project

October 10: Attended BLC Management Council Meeting

October 11: Met with Nancy Harger, Reference Librarian, LSL to begin implementing the Subcontract for the Pediatric Library training program (report attached)

October 16: Met with CDC Advisory Committee, CDC Information Center, Atlanta Georgia, regarding the Evidence Based Public Health Project; Project renewed for another year of funding

October 17: Met with Barbara Preece, BLC Executive Director, re: potential NER/BLC collaborative projects

October 23: Met with Dawn Thistle, Director Assumption College, and Executive Board member, Worcester Area Consortium of Libraries (WACL), re: the future of WACL
--Attended BLC reception for Michelle Coonan, new Dean, Simmons College at the Boston Public Library, Boston

October 28: Attended Advisory Committee meeting of the Statewide Massachusetts AHEC program

October 30: With Debbie Sibley, attended meeting with BLC and NELINET representatives to plan a jointly sponsored symposium on electronic resources to be held in June 2003 for RML and other consortium members.

Sibley

August 6: Attended Lamar Soutter Library staff retreat

August 9: Site visit, Rhode Island Hospital, Providence, RI

August 16: Hosted the quarterly NAHSL Board meeting

August 20: Site visit University of Connecticut Health Sciences Center Library, Farmington, CT

September 6: Hosted the quarterly MAHSLIN Board meeting

September 12: Attended a NAHSL '03 planning meeting

September 13: Hosted Regional Advisory Committee (RAC) meeting, Shrewsbury, MA

September 17: Attended CAHSL meeting, Wallingford, CT

September 17: Site visit, Holyoke Health Center, Holyoke, MA

September 18-19: Exhibited at New England Business Expo, Worcester, MA

September 22-24: Attended and exhibited at North Atlantic Health Sciences Librarians (NAHSL) conference

October 1: Due date for Outreach projects

October 3: Site visit, St. Rafael's Hospital, New Haven, CT

October 3: Attended New Haven Library's Open House, New Haven, CT

October 10: Attended Southern Vermont Consortium meeting, Brattleboro, VT

October 16: Attended CAHSL meeting, Wallingford, CT

October 17: Attended first "virtual meeting" of the full committee, Public Libraries Task Force

October 18-21: Exhibited at American Academy of Pediatrics conference, Boston, MA

October 20-22: Exhibited at New England Library Association, Sturbridge, MA

October 21: Attended a Group 2 Public Libraries Task Force conference call

October 23: Presented PubMed class and site visit, Tufts University Medical School Library, Boston, MA

October 24-27: Exhibited at Midwives' Alliance of North America annual conference, Wakefield, MA

October 28: Site visit to St. Luke's Hospital, New Bedford, MA

October 30: Attended meeting to discuss joint conference with NELINET and Boston Library Consortium

October 30: Attended a Group 1 Public Libraries Task Force conference call

October 31: Attended a Group 2 Public Libraries Task Force conference call

Attachments :

- Attachment 1: Public Health professionals mailing
- Attachment 2: NER Network Statistics
- Attachment 3: LinkOut presentation slides
- Attachment 4: DOCLINE 1.4 update, NAHSL 2002
- Attachment 5: DOCLINE Manual (Updated)
- Attachment 6: MLA News article
- Attachment 7: RAC Meeting notes, Sept. 13, 2002, Resource Library
Directors' meeting handouts
- Attachment 8: NAHSL Conference 2002
- Attachment 9: Quarterly Reports: Boston College, Boston University,
Massachusetts General Hospital, Woods Hole
Oceanographic Institute and Yale University
- Attachment 10: Massachusetts AHEC Annual Meeting
- Attachment 11: Pubmed Class, University of Massachusetts, Boston
- Attachment 12: Grand Rounds, Newport Hospital, Newport, RI
- Attachment 13: MedlinePlus Class, Brigham and Women's Hospital, Boston,
MA
- Attachment 14: Open House, Mount Wachusett Community College,
Gardner, MA
- Attachment 15: Pubmed Class, Central Massachusetts Consortium of Health
Related Libraries (CMCHRL), Shrewsbury, MA
- Attachment 16: Medline Plus class, Midstate Regional Library System, VT
- Attachment 17: Toxnet Class and Pubmed Class, Littleton, NH
- Attachment 18: Pubmed Class, Bridgeport Hospital, CT
- Attachment 19: Train the Trainer, Pubmed, Tufts University, Boston, MA
- Attachment 20: Pubmed Class, University of Massachusetts, Boston, MA
- Attachment 21: Introduction to Pubmed Class, Baystate Medical Center,
Springfield, MA
- Attachment 22: Case Management Society of New England exhibit report,
North Falmouth, MA
- Attachment 23: Massachusetts Health Council exhibit report, Waltham, MA
- Attachment 24: New England Business Expo report, Worcester, MA
- Attachment 25: American Academy of Pediatrics exhibit report, Boston, MA
- Attachment 26: New England Library Association exhibit report, Sturbridge,
MA
- Attachment 27: Midwives Alliance of North America exhibit report, Wakefield,
MA
- Attachment 28: Presentation notes, NELINET Board Meeting, Sept. 9, 2002,
University of New Hampshire
- Attachment 29: Presentation notes, Boston Library Consortium Annual
meeting, September 17, Boston, MA